



Quality Policy Statement

Purpose & Context

Inq. Digital Nigeria Limited engages in the provision of innovative, business-relevant services in Edge AI and IoT, Fabric, SDN/NFV for Edge Cloud, Secure Access Services Edge and Elastic Edge. This Quality Policy is appropriate to the purpose and context of the organization and supports its strategic direction, ensuring consistent, secure, and innovative solutions for our customers.

Framework for our quality objective

This policy provides a framework for setting and reviewing measurable quality objectives that align with our business strategy. These objectives are established to:

- Enhance customer satisfaction,
- Ensure reliable and secure service delivery,
- Promote innovation and best practices,
- Address identified risks and opportunities management.

Commitment to Requirements and Compliance

We commit to:

- Satisfying customer, statutory, regulatory, and contractual requirements relevant to our services and operations.
- Aligning with international best practices and ISO 9001:2025 requirements.

Commitment to continual improvement

We are dedicated to the continual improvement of our Quality Management System (QMS), processes, and services through leadership, innovation, monitoring, measurement, and staff engagement.

Communication of the Quality Policy

To ensure effectiveness, this Quality Policy will:

- Be maintained as documented information and reviewed regularly for continuing suitability.
- Be communicated, understood, and applied at all levels of the organization through internal communication channels.
- Be displayed at company premises and made available to relevant interested parties, as appropriate.

Leadership Commitment

Top management accepts responsibility for establishing, implementing, and maintaining this Quality Policy. Adequate resources will be provided to achieve quality objectives, and employees will be supported to understand their roles in ensuring the effectiveness of the QMS.

Signed:

Management